

Next-Gen AI Hospitality Solutions

Streamline operations, reduce staff workload, and elevate the guest experience with our integrated digital platform.

AI Luggage Management System

- Eco-Friendly: Replaces paper tags and logbooks with reusable tags and instant digital receipts.
- Efficient: Reduces wait times, cuts human error, and features action alerts for the team.
- Self-Service: Intuitive design enables guest self-service (DIY) to handle staffing shortages.

AI Lost & Found Hub

- Smart Matching: Instantly pairs guest loss reports with stored inventory via automated AI.
- Zero-App Access: Guests scan a QR code or link to report items without downloading an app.
- Rapid Resolution: Slashes response times from days to seconds.

Digital Valet Parking System

- Automation: Features automatic license plate recognition and electronic mobile tickets.
- Revenue Logic: Automates flexible charging rules (hourly/daily) and handles free hours for in-house or F&B/MICE guests.
- Error-Free: Generates live parking reports and revenue calculations without manual entry.

Digital Concierge

- Brand Customization: Fully branded mobile hub with live CMS information and amenity booking.
- Smart Planner: One-click custom itineraries starting and ending at your hotel.
- Engagement: Features 24/7 automated chatbot requests, digital tipping, and promotional pop-ups.

Operational Impact

Objective	Platform Capability
Reduce Workload	Replaces manual logging, scanning, and matching with AI automation.
Drive Sustainability	Eliminates paper dependencies across luggage, parking, and concierge desks.
Generate Revenue	Drives local ticketing, upsells luggage services, and enables digital tipping.

AI LUGGAGE MANAGEMENT SYSTEM



No Paper Tag
No Paper Record



Reusable Tag



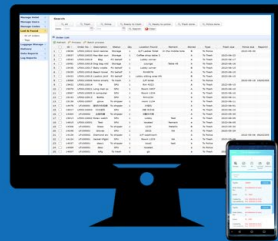
Electronic Receipt On
Guest's mobile phone



Reduce Workload &
Increase Efficiency

Paperless
operation

Simple Operation
&
Easy to Use



- Reduce costs and support sustainability through paperless operation
- Minimize guest waiting time and improve operational efficiency
- Enhance guest experience and reduce human error to prevent disputes
- Streamline operations and strengthen communication with notifications and action alerts
- Intuitive design enables immediate implementation
- Enable guest self-service (DIY) to address limited staffing for luggage handling
- Optional paid services: luggage storage and airport delivery

AI LOST & FOUND



Revolutionizing the Lost & Found Hub

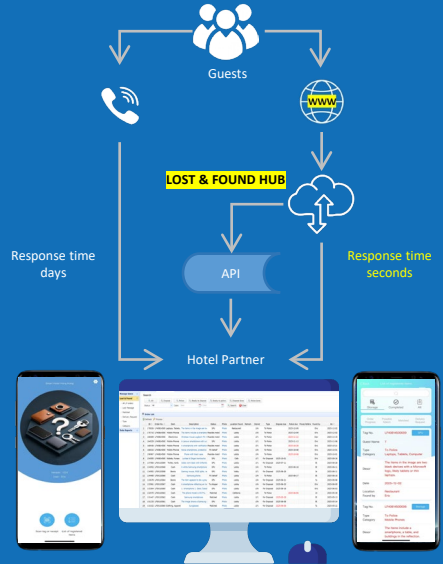
Our breakthrough solution transforms the traditional, fragmented process into seamless, AI-powered experience serving as a universal hub for hospitality stakeholders.

Smart AI Matching

Hybrid automatic matching to sync user reports with stored inventory instantly.

Zero-App Accessibility

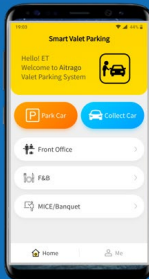
Instant response via QR codes or links - no installation required for guests.



DIGITAL VALET PARKING



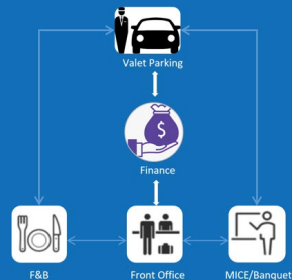
- Integrate with Front offices, F&B, banquet, and convention operations.
- Increase efficiency and reduce staff workload
- Instant revenue calculation without manual reporting
- Avoid human errors
- Flexible, self-defined charging parameters:
 - Hourly, daily, long stay rates
 - Free hours for in house guests
 - Free hours for F&B and MICE/Banquet customers
 - Overdue exemption options
- Integration with loyalty systems
- Intuitive design enables immediate implementation



Auto licence plate recognition

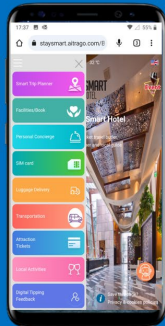


Electronic valet parking ticket on guest's mobile phone



DIGITAL CONCIERGE

- Operate on guest's mobile device
- Rich hotel and local information and convenient services to meet all your guests' need.
- APP-less, intuitive, personalised for guests to improve guests' experience.
- Customized to hotel's brand
- Instant update of information & facilities with CMS
- Occasion promotions with popup, direct to hotel's booking site
- Retain and engage guests at all times
- Revenue generation
- Implement right away



Smart Trip Planner

Personalized trip plan with just a click using hotel as the start and end point that makes each itinerary a unique one.



Hotel Amenities

Rich information with images and video for hotel facilities as well as booking and reservation.



Personal Concierge

E-concierge services at guests' fingertips. Transportation, newspaper, translator, flight information and air ticket booking, weather, explore the world etc.



Multiple Countries SIM Card

Top up to use



Transportation

Enjoy a private direct transfer to and from the airport or explore popular attractions in the city with the transfer service. Tickets and passes for trains and ferries are available



Attractions Tickets

Online booking of local and global attractions. Electronic tickets are available without going through any manual process.



Local Activities

In town deals from merchants within 2km from hotel. Online booking of tour products and tickets.



Digital Tipping

Non-cash tips for individual departments or employees, the operation is simple and fast, and the tip record is sent to the guest's email



Online Guest Service & Chatbot

Communicate with hotel staff 24x7 with instant message for service request or inquiry. Automatic work order generation with process follow up and monitoring.



Video clips

Tap on the link below to view

AI Luggage Management System Digital Valet Parking System

<https://youtu.be/qRfUxKHGKwg>

CONTACT US

info@innovatio.com

(852) 53134301

(86) 15012534301